

Lisa Heft, Opening Space -- Clients

Lisa Heft is an independent consultant, facilitator and interactive learning specialist with over 30 years experience serving local, national and international clients

Clients - issue areas (Some clients on this list may appear twice, indicating projects in different issue areas)

ARTS

Intersection for the Arts, New Strategies for Audience Development and the Walter and Elise Haas Foundation
New Conservatory Theatre Center

BUSINESS

Bernardus Lodge and Winery, Quail Lodge Resort and Golf Club and Valley Resort Management
Chevron Corporation
Novartis Vaccines and Diagnostics, Inc.

COMMUNITY

21st Century Leadership Center, St. Mary's University, Alamo Labor Properties and Annie E. Casey Foundation
Oak Creek Commons Cohousing

CONFERENCES

8th Annual Conference of People Living with HIV/AIDS (Brazil)
11th, 12th, 13th, 14th, 15th, 16th International AIDS Conferences
Adult Survivors of Childhood Abuse, Norma J. Morris Center
Advocacy & Resources for Correctional & Health Education Services
Business for Social Responsibility
Centerforce Annual Summits and Clinicians Training Summits
Creating Change - National Gay & Lesbian Task Force
Foundation Consortium Pilots to Policy Conference
International Association of Facilitators
Meeting Professionals International
National Catholic AIDS Conference
National Immigrant Farming Initiative Conference
National Coalition for Dialogue & Deliberation Conference
Northern California Dialogue & Deliberation Conference
Partnership for the Public's Health
The Practice of Peace 2002 and 2003
U.S. National AIDS Update Conference

EDUCATION

Contra Costa County Community Education Fund
National Minority AIDS Council
New Conservatory Theatre Center, Educational Touring Division
San Francisco State University Institute for Holistic Healing Studies
San Jose State University School of Public Health
Sonoma State University - Organization Development Program
Stanford University - Human Biology Department
University of California at Berkeley
University of California, Los Angeles - Department of World Arts and Cultures

ENVIRONMENT

Heifer International / National Immigrant Farming Initiative
National Forum for Geosciences Information Technology
One Ocean Marine Forum
Thimmakka Resources for Environmental Education
United Nations World Environment Days

FAITH COMMUNITIES

All Saints Church
Catholic Diocese of San Jose
Pacific Lutheran Theological Seminary

GOVERNMENT

President Clinton's Commission on National and Community Service - Summer of Service Program
President José Alexandre Gusmão (East Timor)
SF Listens
United States Department of Labor / Department of Transportation

HEALTH

AIDS Education and Training Center, Department of Family and Community Medicine - San Francisco General Hospital, University of California, San Francisco
Berkeley Migrant Day Labor Project
Centers for Disease Control and Prevention, Health Resources Services Administration
Centerforce Clinicians Training Summits
Central California Women's Facility, California State Prison / San Quentin, and Valley State Prison for Women
Chevron Corporation
Family Health International
Family Violence Council and W.O.M.A.N., Inc.
Fundação Oswaldo Cruz (Brazil)
GlaxoSmithKline, Centerforce, World Health
Grupo Pela Vidda (Brazil)
Health Initiatives for Youth
International Federation of Red Cross Red Crescent Societies
Louisiana Office of Public Health, HIV/AIDS Program
National Minority AIDS Council
Northern California Grantmakers
Planned Parenthood Golden Gate
San Francisco AIDS Foundation
University of California, San Francisco Center for AIDS Prevention Studies
Westchester County Department of Public Health

MEMBERSHIP ORGANIZATIONS

East Bay Coaches, International Coach Federation, San Francisco Coaches
Fast Company / Company of Friends, San Francisco

PEACE AND INTER-GROUP RELATIONS

Pace e Bene Nonviolence Service
Columbia University Center for International Conflict Resolution, School of International and Public Affairs
Community United Against Violence
Los Angeles County Human Relations Commission

PRISON

California State Prison / San Quentin, Central California Women's Facility and Valley State Prison for Women
Centerforce
National Minority AIDS Council Prison Initiative
University of California, Davis Center for Health Services Research

YOUTH AND FAMILY

Action Alliance for Children
CHALK YouthLine
Creating Change - Youth Dialogue Sessions
Mayor's Youth Summit and Young Women's Survival Project
United States Scholar-Athlete Games 2003
YouthBuild USA's Academy for Transformation

Facilitation Clients - description of work (OS indicates meetings and conferences facilitated in Open Space)

- 14th, 15th, 16th International AIDS Conferences** -- Community Forum for 1500 doctors, scientists, educators and advocates (Spain 2002); workshops for scientists, educators, activists, and governmental representatives sharing best practices (Thailand 2004) (OS); design and support of dialogic sessions in Global Village (Canada 2006)
- Action Alliance for Children** -- interactive conference design; facilitation for conference planning committee for statewide parents-as-activists conference (OS)
- Adult Survivors of Childhood Abuse / Norma J. Morris Center** -- conference for survivors, spouses, friends, therapists (OS)
- Advocacy & Resources for Correctional & Health Education Services** -- regional conference for social service agencies, inmate and family services and support groups and workers in prisons, jails and other corrections facilities (OS)
- AIDS Education & Training Center, Department of Family & Community Medicine, San Francisco General Hospital, University of California, San Francisco; Centerforce** -- Faculty; facilitation of plenaries for national conferences of clinicians working inside prisons and jails. Topics: challenges to giving quality care; stakeholder communication; working in a violent environment.
- All Saints Church** -- strategic planning for parishioners and church leaders to inform the direction of peace and justice ministries, programs and projects (OS)
- Berkeley Migrant Day Labor Project** -- consultation for health educators working with immigrant men on HIV-related issues such as alcoholism, isolation, lack of employment, access to health education
- Bernardus Lodge and Winery / Quail Lodge Resort and Golf Club / Valley Resort Management** -- post-merger action planning retreat for staff (executives, managers, maids, groundskeepers and other front-line workers) (OS)
- Business for Social Responsibility** -- facilitation of Open Space session for annual international conference (OS)
- Catholic Diocese of San Jose** -- strategic planning retreats for Diocese leaders and parishioners (OS)
- Columbia University Center for International Conflict Resolution, School of International and Public Affairs** -- design consultation for retreat for Northern Iraqi community leaders to identify actions and opportunities; in this 2005 meeting the Iraqi Peacebuilders Network was born (OS)
- Contra Costa County Community Education Fund** -- strategic planning retreat for parents, public school superintendent, home schooling advocates, teachers and funders (OS)
- Creating Change - National Gay & Lesbian Task Force** -- Faculty; facilitation of youth-generated dialogue sessions (OS)
- Family Health International** -- facilitation for international curriculum development team, trainer training and workshops
- Fast Company / Company of Friends, San Francisco** -- facilitation for membership organization to identify both organizational and individuals' vision, strategy and issues for the coming year (OS)
- Foundation Consortium** -- statewide Pilots to Policy conference for agencies and policy makers serving children and youth (OS)
- International Coach Federation, San Francisco Coaches, East Bay Coaches** -- strategic planning and visioning retreats for professional organizations for career and life coaches (OS)
- International Federation of Red Cross Red Crescent Societies** -- facilitation of international forum to identify issues, actions (OS)
- Los Angeles County Human Relations Commission** -- facilitation and consultation for inter-group and organizational conflict resolution and communication
- Louisiana Office of Public Health, HIV/AIDS Program** -- facilitation for Hurricane Katrina and Rita survivors working in HIV/AIDS.
- National Coalition for Dialogue and Deliberation** -- conference plenary (2004) (OS); workshops on dialogic methods (2006)
- National Forum for Geosciences Information Technology** -- nationwide conference for knowledge, resources and best-practices exchange (OS)
- National Immigrant Farmer Initiative / Heifer International** -- first national conference for immigrant and refugee farmers (OS)
- New Conservatory Theatre Center, Educational Touring Division** -- post-performance discussions after plays on social issues for young people (i.e. gang and ex-gang members discussing homophobic teen hate violence)
- Novartis Vaccines & Diagnostics, Inc.** -- facilitation of strategic planning retreats for Information Technology department (OS)
- Oak Creek Commons** -- facilitation of retreat for entire co-housing community of adults and young people (OS)
- One Ocean Marine Forum** -- facilitation for creation of global network of marine educators for ocean sustainability (OS)
- Pace e Bene Nonviolence Service** -- facilitation of forum and training on the Practice of Peace (OS)
- Pacific Lutheran Theological Seminary** -- facilitation of organizational retreat (OS)
- Partnership for the Public's Health** state conference for collaborative projects between public health departments and community-based organizations (OS)
- Planned Parenthood Golden Gate** -- facilitation of strategic planning process for education department plus process for department, curriculum and materials redesign; inter-departmental communication and manager mentoring
- The Practice of Peace 2002** -- design, planning and facilitation for California peacemakers conference for sharing experiences, methods and approaches in response to 9/11; **The Practice of Peace 2003** -- design, planning and co-facilitation for international peacemakers conference (OS)
- President José Alexandre Gusmão (East Timor) and Columbia University School of Public Affairs and International Relations** -- consultation for national forums with government and non-profit representatives hosted by the President, for country-wide needs assessment (OS)
- San Quentin State Prison / Centerforce** -- facilitation of talking circles for prison inmates
- SFListens** -- facilitation for San Francisco Mayor Newsome's interaction and survey of 500 citizens to inform the city budget
- Thimmakka Resources for Environmental Education** -- Board retreats for organization connecting ethnic minority restaurant and business owners to environmental sustainability and stewardship
- United Nations World Environment Days** -- facilitation for international mayoral forums to develop accords for adopting sound environmental practices for urban centers (2005)
- United States Department of Labor / United States Department of Transportation** -- facilitation of "Skilled Workforce for the 21st Century" regional forum for federal government, union and non-union representatives and management discussing training and retention for federal highway construction projects (OS)
- United States Scholar-Athlete Games 2003** -- facilitation of 850 U.S. and international youth athlete-artist-scholars discussing leadership inspired by Gandhi's quote: "Be the change you want to see in the world" (OS)
- Walter and Elise Haas Foundation / Intersection for the Arts / New Strategies for Audience Development** -- consultation on conference design; facilitation of action planning retreat for arts organizations, funders and civic leaders responding to a changing economic landscape (OS)
- YouthBuild USA's Academy for Transformation** -- dialog day on race and racism with youth and organizational leaders serving young people from economically challenged urban communities (OS)

Training and Evaluation of Learning Facilitators, Educators, Presenters

3rd Centerforce Annual Summit -- statewide conferences for people working in corrections, probation, public health, children, family and community services. Facilitation of skills building workshop - an introduction to Open Space Technology

8th Annual Conference of People Living with HIV/AIDS (Brazil, 1998) -- interactive learning methodology for South American health educators (in English and Spanish)

11th, 12th, 13th, 14th, 15th International AIDS Conferences (Canada 1996, Switzerland 1998, South Africa 2000, Spain 2002, Thailand 2004) -- facilitation of skills building workshops in interactive learning methodology, Open Space technology, how to navigate a conference, how to develop a poster / abstract / oral presentation for a conference (in English and in Spanish)

Central California Women's Facility / Valley State Prison for Women / San Quentin State Prison / Centerforce -- facilitation of talking circles for incarcerated individuals to discuss grief and loss and other issues of health and emotion

CHALK YouthLine -- interactive public speaking and presentation skills for youth peer counseling hotline presenter-educators

Columbia University Center for International Conflict Resolution, School of International and Public Affairs -- Open Space Technology training for international conflict resolution specialists and students learning conflict resolution methods

Community United Against Violence -- interactive public speaking and presentation skills for community presenter-educator-violence survivors

Family Health International (Washington, DC and Zambia) -- interactive learning methodology and trainer training for trainers from Kenya, Cote d'Ivoire, Vietnam, Cambodia, Thailand, Namibia, Ethiopia, Jordan, Egypt, Ghana, Dominican Republic, Senegal, South Africa, Haiti, Zambia, Nigeria, Bangladesh

Family Violence Council -- interactive public speaking and presentation skills for community presenter-educator-violence survivors

Fundação Oswaldo Cruz (Brazil) -- workshop for research scientists honoring the linkage of science and emotion for people who work in or are otherwise affected by HIV/AIDS (in English and Spanish)

Grupo Pela Vidda (Brazil) -- interactive learning methodology for HIV/AIDS hotline health educators (in English and Spanish)

Health Initiatives for Youth -- interactive learning methodology for health educators working with youth

International Association of Facilitators global conferences (Canada 2000 and 2001, USA 2002 and 2004) -- interactive learning methodology and Open Space Technology workshops for international facilitators

Mayor's Youth Summit -- interactive public speaking and presentation skills for youth activists

National Catholic AIDS Conference (Chicago 1997) -- interactive learning methodology for faith-based health educators working with youth

National Minority AIDS Council Prison Initiative 2003 National CBO Meeting -- interactive learning methodology for representatives from social service agencies, inmate and family services and support groups, prisons, jails and other corrections facilities

New Conservatory Theatre Company, Educational Touring Division -- facilitation skills for actor-educators bringing educational theatre programs on social issues (HIV/AIDS, alcoholism, hate crimes, homophobia, war, drug use, peer pressure, racism) to youth audiences in schools, community centers and detention facilities

Northern California Dialogue and Deliberation Conference -- presenter, Open Space Technology (2004)

Open Space Technology learning workshops -- public workshops for facilitators, mediators, conflict resolution specialists, coaches and educators to learn the methodology of this facilitation process -- 2001-present

San Francisco AIDS Foundation -- trainer trainings in interactive methodology and content areas for health educators giving a workshop series to other HIV/AIDS hotline health educators, including subjects such as immunology, virology, epidemiology, psychosocial issues, natural approaches and treatment (materials and workshops in English and Spanish)

San Francisco State University (Faculty Member, Drama department, 1975-1976) -- interactive learning methodology with an emphasis on child learning for graduate students-educators

San Quentin State Prison / Centerforce -- inmate peer health educator training including subjects such as immunology, virology, HIV/AIDS, sexually transmitted infections, tuberculosis, hepatitis, cultural values regarding health, harm reduction theory, substance abuse and disease transmission, peer counseling and presentation skills (1995-present); development of "Reach One, Teach One" curriculum utilized by staff and volunteers in inmate peer health education programs nationwide

Sonoma State University Organization Development Program -- introduction to the Open Space method

University of California at Berkeley -- interactive public speaking and presentation skills for community service volunteers

Westchester County Department of Public Health -- interactive learning methodology for health educators working with youth

W.O.M.A.N., Inc. -- interactive public speaking and presentation skills for community presenter-educator-violence survivors

Young Women's Survival Project -- interactive public speaking and presentation skills for youth activists

YouthBuild USA's Academy for Transformation "Diversity Leadership: Healing and Dealing" -- evaluation of learning facilitators and facilitation approaches in workshop for youth leaders and organizational representatives working with youth from economically challenged urban communities

Facilitators trained in Open Space Technology include representatives from:

ARTS

848 Community Space
Nan Crawford & Co. / Pacific Playback Theatre

BUSINESS

Accenture
Booz Allen Hamilton
Center for Corporate Learning
Deloitte Consultancy (Netherlands)
Experian
JP Morgan Chase Bank
TriAgility, Inc.
Wordwright Associates
Zoomedia Inc.

COMMUNITY

21st Century Leadership Center, St. Mary's University
ACTION Council
Alamo Labor Properties, Inc.
American Indians in Texas - Spanish Colonial Missions
Avenida Guadalupe / Alazan-Apache Neighborhood
CELL space
Gays and Lesbians Against Defamation
Intercultural Development Research Association
Oak Creek Commons Cohousing
San Antonio Time Dollar Community Connections House of
Neighborly Service

CONSULTING

The Badillo Practice
Body-Mind Centering®, Coaching & Facilitation
Community At Work
Connectivity
Cruz Consulting
Curry & Weil LLC
Dirigo Consulting
Dragonessa
Dramatic Strides Consulting
Face to Face (Canada)
FireSpace Coaching and Consulting
First 5 San Benito
Four Corners Consulting
Freed & Associates
G & L Consultants
Grape People
The Halle Group
Information Insights, Inc.
Integral Transformative Practice
Interfuse Associates
International Transitions Consulting, LLC
J.M. Keiser Consulting
Journey to the Heart
KLRice Consulting
LaPiana Associates, Inc.
Management Solutions Group, LLC
Matrix of Change
North Star Facilitators
The Open Door Conflict Management Services
Organization Collaborative Management Systems Inc.
Pangaea Process Facilitation
Pat Taviss Consulting
People Dynamics Associates
Quality ABC
RE Consulting & Facilitation
REVDAK Consulting
Tapestries International & The Callard Company
Wake-Up Coach
widgetwonder
Working In Concert
Workstyle-Lifestyle Consulting (Canada)

World Bridge Group - Puente al Mundo
Ximenes & Associates, Inc.

EDUCATION

Collaboratory for Research on Electronic Work, University of
Michigan
Community Leadership Institute
Discovery Science Center
Mid-South Regional Resource Center (for Special Education)
Montebello Unified School District
Portland State University
San Francisco State University
Sonoma State University
Sparks High School
Universidad de Pais Vasco (Spain)
University of Florida

ENVIRONMENT

Biofuels4schools.org
Butte County water conservation community collaborative
program
Iron County Development Zone Council and Wisconsin Rural
Partners
New Mexico Rural Water Association
US Environmental Protection Agency

FAITH COMMUNITIES

Archdiocese of San Antonio, Northwest Urban Deanery
Catholic Diocese of San Jose
Center for Women in Church and Society
Iliff School of Theology
Institute for Holistic Healing Studies, San Francisco State
University Our Lady of Guadalupe Church
Pacific Lutheran Theological Seminary
Philanthropic Service for Institutions
Pilgrim Ministries, Inc.

GOVERNMENT, POLITICAL ACTION

Northern California Citizenship Project
San Francisco Lavender Greens

CONFLICT RESOLUTION, COLLABORATION

Center for Collaborative Planning
Columbia University Center for International Conflict Resolution,
School of International and Public Affairs
Community Boards of San Francisco

HEALTH

Berkeley Department of Public Health
California Department of Health Services Sexually Transmitted
Disease Control Branch
California HIV/STD Prevention Training Center
Center for AIDS Prevention Studies
Health & Healing Consortium
Shanti OC
Vanderbilt University Medical Center

PEACE AND INTER-GROUP RELATIONS

Columbia University School of International and Public Affairs
A Jewish Voice for Peace
Los Angeles County Commission on Human Relations
Pace e Bene Nonviolence Service
Western Justice Center Foundation

YOUTH AND FAMILY

Edgewood Family Network
La Leche League International
Parent Services Project
Richmond Village Beacon Center
TakingITGlobal (Canada)
YouthBuild USA
Yuba Community Collaborative for Healthy Children

Development, Design, Delivery and Evaluation of Interactive Learning Curriculum, Materials, Products and Programs

Centerforce, San Quentin State Prison, Central California Women's Facility, Valley State Prison for Women --

curriculum design and training of inmate peer health educators. Development of and trainer training for week-long workshop on immunology, virology, HIV, hepatitis, tuberculosis, sexually transmitted diseases, harm reduction, substance use and disease progression, public speaking and cultural values regarding health. Development of and trainer training for 5-week workshop series for soon-to-be-released inmates on the topics above plus interpersonal communication. Facilitation of inmate talking circles on prison yards.

Chevron Corporation -- curriculum consultation and training delivery for HIV/AIDS awareness and education programs for employees

Family Health International -- curriculum development with subject matter experts plus pilot testing for 12-part workshop on monitoring and evaluation for HIV/AIDS programs in developing nations, including NGOs working with orphans and vulnerable children, home based care, clinical care, voluntary testing and counseling, prevention of mother-to-child transmission, behavior change communication. Also curriculum development and consultation for a 10-part facilitation guide on behavior change communication; plus preliminary development of a workshop series to train managers of regional efforts (involving multiple organizations and efforts across geographic regions) how to scale-up a comprehensive response to HIV/AIDS through systems management, capacity building, partnerships and technical management.

GlaxoSmithKline / Centerforce / World Health / Central California Women's Facility / San Quentin State Prison -- design, development and pilot testing of "Reach One / Teach One: A Prison Peer Health Education Training Program" - curriculum and materials for week-long health education workshop for inmate peer educators, now available free of charge to all prisons and jails nationwide. These materials now available in English and in Braille.

National Minority AIDS Council -- curriculum design and workshop presentation - skills building for small to mid-sized nonprofits on recruitment, retention and burnout prevention; knowledge and experience exchange about emotional well-being while working in the AIDS epidemic after a hurricane

New Conservatory Theatre Center -- teacher guides and student study materials on HIV/AIDS, teenage homophobic hate violence, tolerance and Holocaust awareness, drug use and peer pressure and other social issues

Planned Parenthood Golden Gate -- workshop series for teenagers on reproductive health, sexually transmitted infections, anatomy and physiology, peer pressure and self-esteem, parent-teen communication, puberty and sexual decision-making

President's Commission on National and Community Service - Summer of Service Program -- design and coordination for over 200 learning conversations between youth service participants and community leaders, social service agency executive directors and grassroots community organizers-activists-educators on subjects such as poverty, peace, health, justice, safety and environment for President Clinton's first national youth service training program

San Francisco AIDS Foundation -- design of interactive, modular curriculum and ongoing curriculum evaluation tools for 4-day workshop series for California HIV/AIDS Hotline health educators - where lesson plans, materials design and coordination of self-learning allows volunteer trainers to become section facilitator-trainers in subjects such as immunology, virology and epidemiology, psychosocial issues, natural approaches and treatment (materials and workshops in English and Spanish); ongoing updates and materials on HIV/AIDS education and late-breaking issues for health educators on the hotline and in other countries; co-design of interactive database for hotline health educators, marrying resource-finding with peer counseling tips

YouthBuild, USA's Academy for Transformation -- consultation on interactive curriculum development and design for diversity leadership workshop for youth leaders and organizations serving youth